



October 25, 2017

Dear BadgerNet Customer,

AT&T plans to ramp up delivery of circuits and scheduling of transformations to BadgerNet in November and December 2017. To meet AT&T's aggressive transformation timeline, modifications to the current scheduling process is necessary.

## **What to Expect and What You Need to Do**

### **Transformation**

- Starting in November 2017, the scheduling process will change. The new approach proactively schedules a date and time for transformation of your customer site.
- The DET Deployment Team determines a targeted date and time with AT&T for your transformation.
- The DET Scheduler will email a calendar invitation to the designated customer contacts with the date and time for the Test and Turn Up/Transformation.
- We ask that you reverify the attached SPOC List and email the [DOADETBadgerNet@wisconsin.gov](mailto:DOADETBadgerNet@wisconsin.gov) with any changes no later than Tuesday, October 31.
- The Deployment Team will take into consideration any known critical site information or production freezes.
- To accelerate this process, please accept the date and time provided by your DET Deployment Contact within 48 hours. If the scheduled date and time is not possible, please contact your designated DET Deployment Contact to coordinate with the DET Scheduler to determine an alternate date and time.
- AT&T will confirm with the DET BadgerNet Team five days prior to the Test and Turn Up date whether your site will transform as scheduled.

**The following predecessor activities are key to transformation:**

### **Circuit Survey's and Remediation**

- DET Deployment team will continue to work with you for scheduling Circuit Surveys.
- Remediation processes remain the same. It is important that remediation requirements be completed as quickly as possible. Any sites with outstanding remediation's will be scheduled to transform in 2018.

### **Circuit Installation**

- A new coordination process for the installation of circuits will start in November 2017.
- AT&T will coordinate directly with the SPOC to schedule access for circuit installation at customer sites. The DET Deployment Team will no longer be involved with coordination of the circuit installation process.

Please visit the [DET BadgerNet Customer Portal](#) for scheduling information and updates.

- [State Agency Transformation Schedule Forecast](#) (updated 10/20/17)
- [State Agency Transformation Schedule Forecast Readiness Level Explanations](#) (updated 10/20/17)
- [State Agency Ready to Schedule Transformations](#) (Updated 10/20/17)
- [State Agency Scheduled Transformations](#) (Updated 10/20/17)
- [State Agency Completed Transformations](#) (Updated 10/20/17)

We appreciate your flexibility and collaboration as we continue to transform to BadgerNet. If you have any questions, please contact the [DOADETBadgerNet@wisconsin.gov](mailto:DOADETBadgerNet@wisconsin.gov).

Sincerely,  
BadgerNet Team